

# phone user guide

## Call Back

### what is Call Back?

When calling a busy line, Call Back can have your call automatically completed as soon as the phone number you are calling is free.

### instructions for use

To arrange a call for Call Back, dial:

**busy tone** **recall button** **\*** **3** **7** **#** **announcement** **hang up**

Your phone will ring to let you know when the phone number you tried to call becomes available, and will automatically redial the number for you.

To cancel Call Back, dial:

**#** **3** **7** **#** **hang up**

To find out if you have a Call Back arranged, dial:

**\*** **#** **3** **7** **#** **announcement** **hang up**

The busy destination will be monitored for 45 minutes and if it is still busy after this time, the request will be cancelled.

Call Back will not work for all calls, eg. calls to some business numbers, Operator Assisted Services, international destinations and to phones on some other carriers' networks.

A maximum of five Call Back calls can be arranged at any one time.

To use this service you will need a tone phone, preferably with distinctive ring capability.

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